



Travel & Tourism with Cabin Crew Level 2

This course is made up of two qualifications:

NCFE Level 2 Certificate in Travel and Tourism

This qualification aims to provide learners with an understanding of the principles of the Travel & Tourism Industry and allow them to explore the various avenues of work within this industry.

It will allow learners to gain transferable skills that can be applied to the workplace or further study.

Waltham Forest College is putting sustainability at the heart of everything that we do, and in this course, you will learn more about sustainable tourism and how the industry works to be eco-friendly, for example, through responsible travel, ecotourism and looking to reduce the carbon footprint.

The course is scheduled for 3-4 days per week.

NCFE Level 2 Certificate in Introduction to Cabin Crew

This qualification is designed for learners who would like to work as cabin crew.

This qualification will focus on cabin crew, offering breadth and depth of study, incorporating core knowledge and providing opportunities to acquire several practical and technical skills.

- [Sector Overview](#)

Tourism in the UK is a vital source of economic activity, contributing to Gross Domestic Product (GDP) and supporting jobs across the UK through a mix of inbound, outbound and domestic tourism.

The sector is made up of other sub-sectors including, airlines, airports, hotels, tour operators, travel agency, visitor attractions and ancillary services. It is expected that the Travel & Tourism Industry will add 126 million new job opportunities between 2022 and 2032.

According to figures from the UK Civil Aviation Authority, air traffic in the UK grew dramatically in 2022, with over 224 million passengers flying to and from UK airports, or 75% more than in 2019. With this increase, Cabin Crews are identified as vital part of commercial aviation.

- [Entry Requirements](#)

The entry requirements for this course are:

- 4 GCSEs at Grades 2 (E) or above including maths and English
- Interview and assessment

If required, you will study GCSE or Functional Skills maths and/or English alongside your course so you can progress onto the next level.

- [What will I study?](#)

This course consists of the following modules:

NCFE Level 2 Certificate in Travel and Tourism

Disclaimer:

Every effort has been made to ensure the details contained in this leaflet are up-to-date and accurate at the time of printing. However, the College reserves the right to alter or cancel courses, their content, entry requirements, fees or other details should circumstances dictate.

- Customer service in travel and tourism
- The UK travel and tourism industry
- Travel and tourism destinations
- Promotion in travel and tourism

NCFE Level 2 Certificate in Introduction to Cabin Crew

- Working as cabin crew
- Airline health, safety and security
- Aircraft emergency situations
- Dealing with passengers on-board an aircraft
- Cabin service - selling techniques
- Making passenger announcements on-board an aircraft

• [How will I be assessed?](#)

You will be assessed via:

- Assignments
- Presentations
- Reports
- Role plays
- Study visits
- Team building activities

• [Enrichment](#)

To further enhance your progression, you will actively participate in enrichment activities provided as part of the course.

You will take part in trips and visits such as theme parks, museums and other visitor attractions both locally and internationally. You will also be attending taster days with our work experience employers.

Alongside this, you will also have access to key employers that will deliver guest lectures to build your industry knowledge and contacts.

• [Work Experience](#)

You must complete 36-hours (1 week) or 45 days of external work placement which is an essential part of the programme. Some of the opportunities will include placements such employers such as Mandarin Oriental, The Dorchester and The Ritz.

• [Progression opportunities](#)

The completion of this course will allow you to progress onto:

- Travel & Tourism Level 3

• [Alumni](#)

Disclaimer:

Every effort has been made to ensure the details contained in this leaflet are up-to-date and accurate at the time of printing. However, the College reserves the right to alter or cancel courses, their content, entry requirements, fees or other details should circumstances dictate.

Waltham Forest College
Forest Road, Walthamstow,
London, E17 4JB

Telephone: 020 8501 8501
Email: myfuture@waltham.ac.uk
Website: www.waltham.ac.uk

Waltham Forest College



Waltham Forest College is a vibrant and aspirational college and will support you to reach your career aspirations. Last year 96% of learners progressed onto a positive destination either to higher levels of study, employment, or an Apprenticeship.

Disclaimer:

Every effort has been made to ensure the details contained in this leaflet are up-to-date and accurate at the time of printing. However, the College reserves the right to alter or cancel courses, their content, entry requirements, fees or other details should circumstances dictate.

